ROUTE

Creating Route Webhooks

For Your WooCommerce Store

Introduction

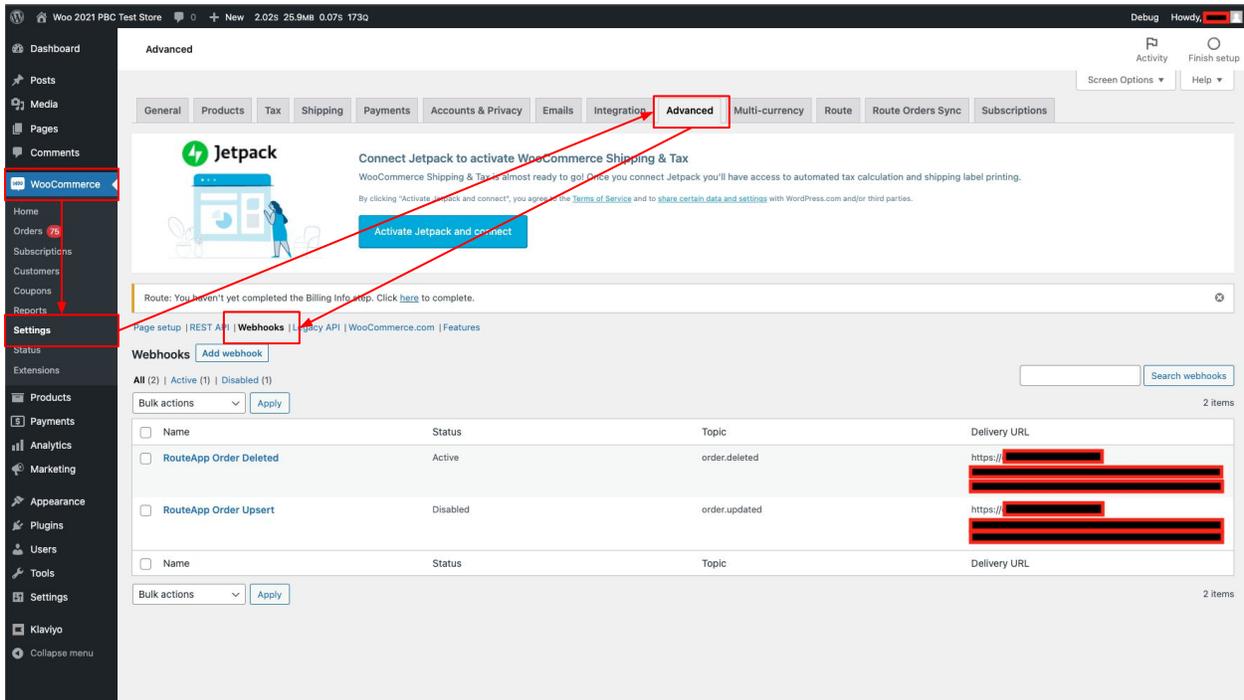Route has recently introduced a new version of its plugin to the WooCommerce Plugin Marketplace.

The new version was released to optimize the process of collecting Route-protected orders. We found that in some instances, WooCommerce was not allowing the Route plugin to create the necessary webhooks correctly to optimize the experience.

This document will walk you through simple steps that will allow you to create the webhooks.

Copy/Paste Information from Webhooks

1. Navigate to the Webooks section of your WooCommerce dashboard.
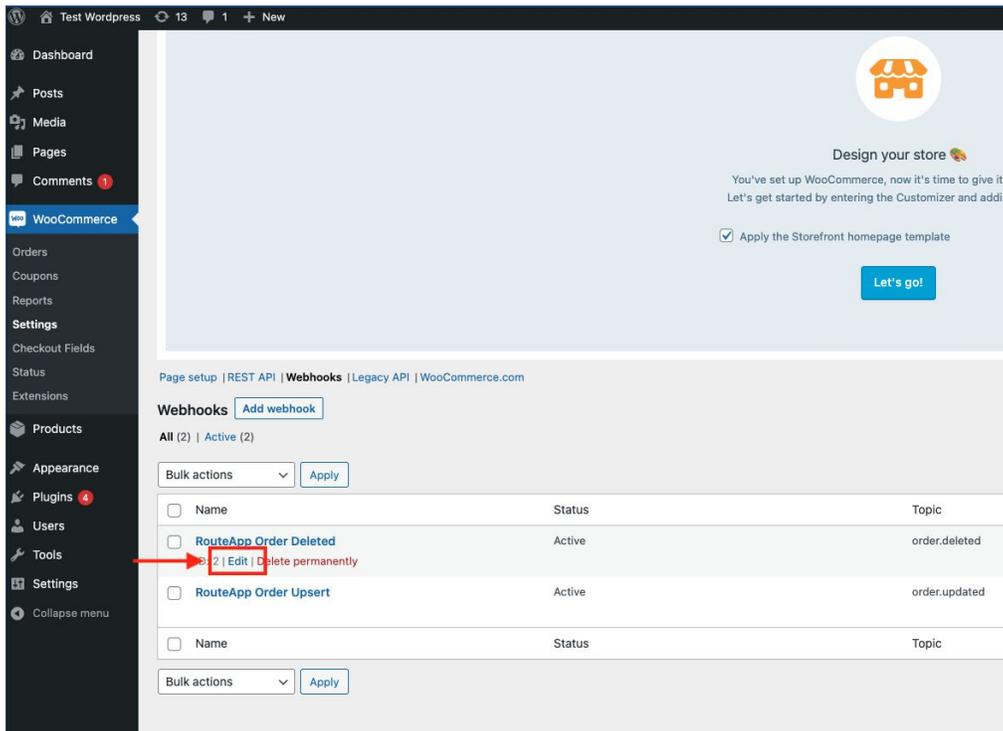
   WooCommerce > Settings > Advanced > **Webooks**

2. Navigate to the Webooks section of your WooCommerce dashboard.

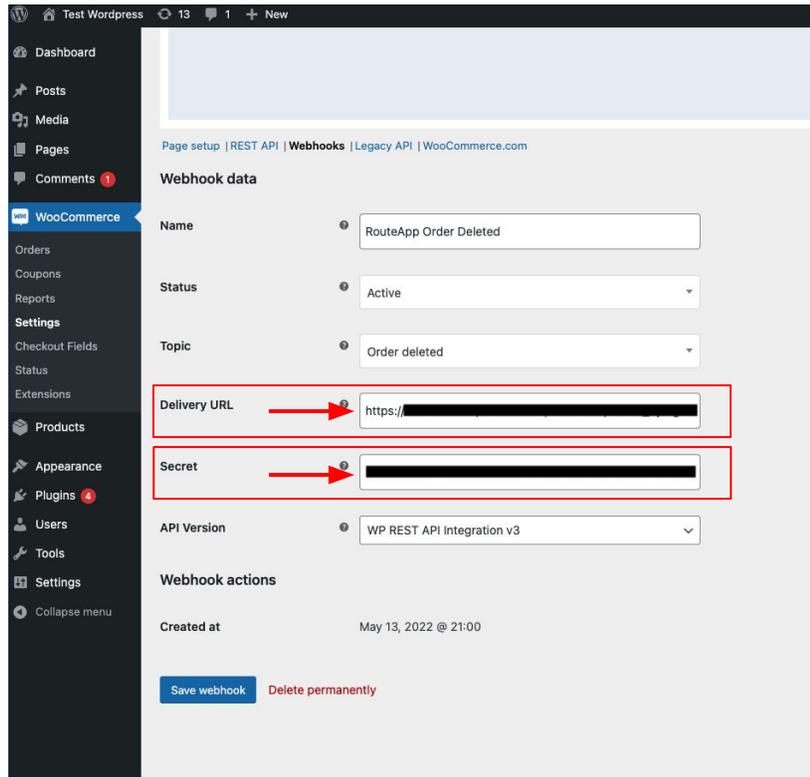   WooCommerce > Settings > Advanced > **Webooks**

Copy Necessary Information from Webhooks

3. Under list of webhooks, select "RouteApp Order Deleted" or scroll over the webhook name and click "Edit".
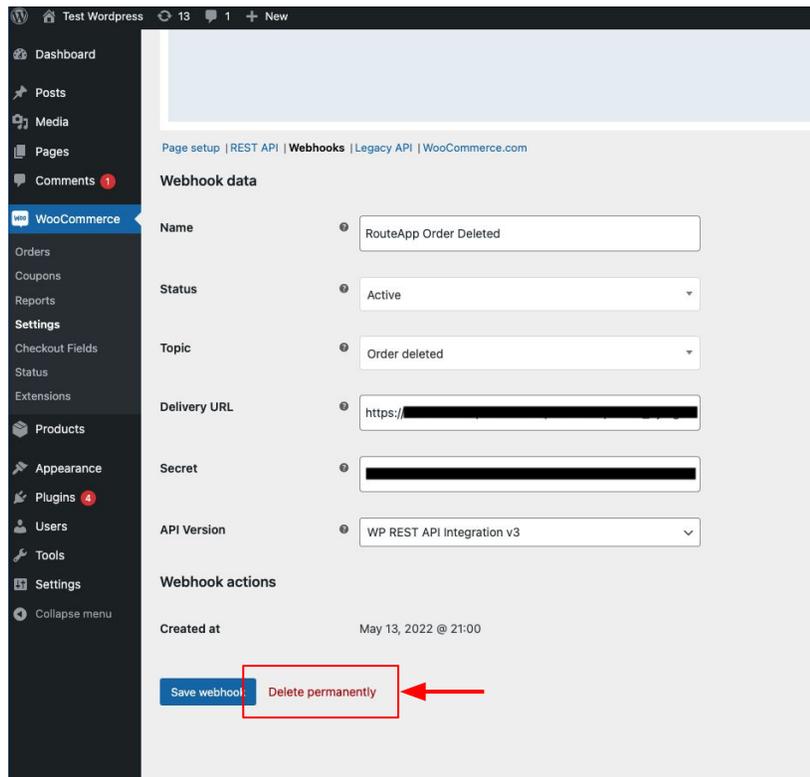
Copy Necessary Information from Webhooks

4. Once you've clicked "Edit", you should be see the "Webhook data" page, show in the screenshot below.

5. Once in this "Webhook data" page, copy the contents of the "Delivery URL" field paste it on a notepad or somewhere you can use it later.

6. Repeat the previous steps for the contents of the "Secret" field. Copy and paste for future reference.
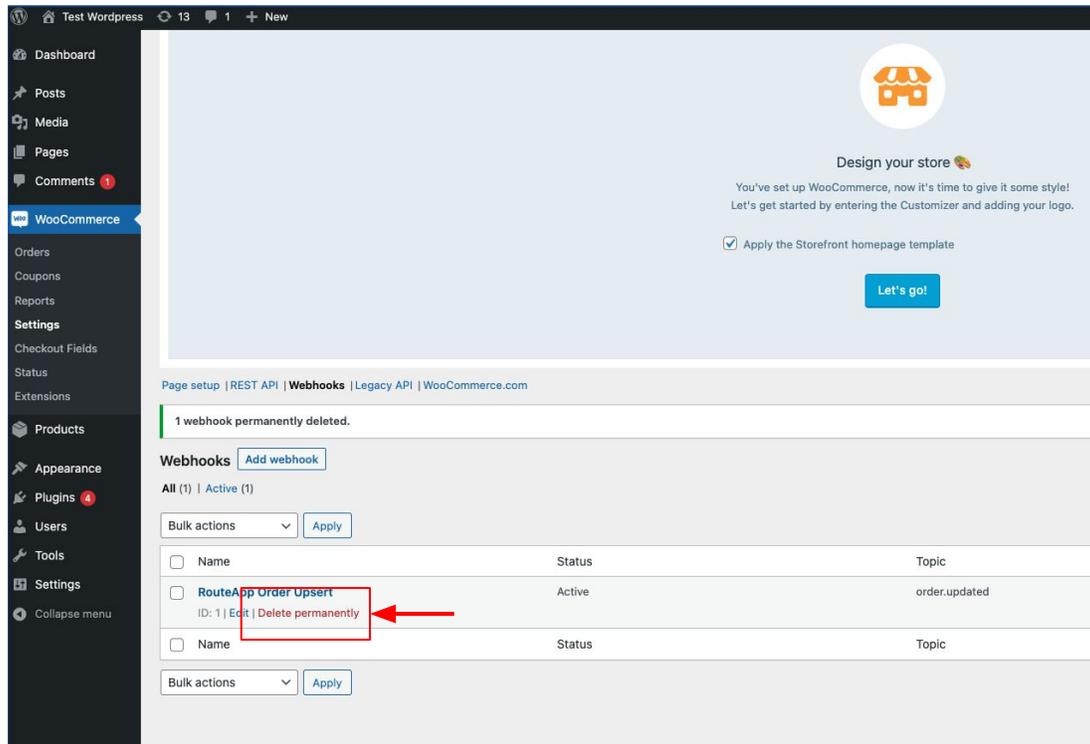
Delete Existing Webhooks

7. Once you've copied and pasted contents of both the "Delivery URL" and "Secret" fields, click delete the webhook by clicking "Delete permanently".
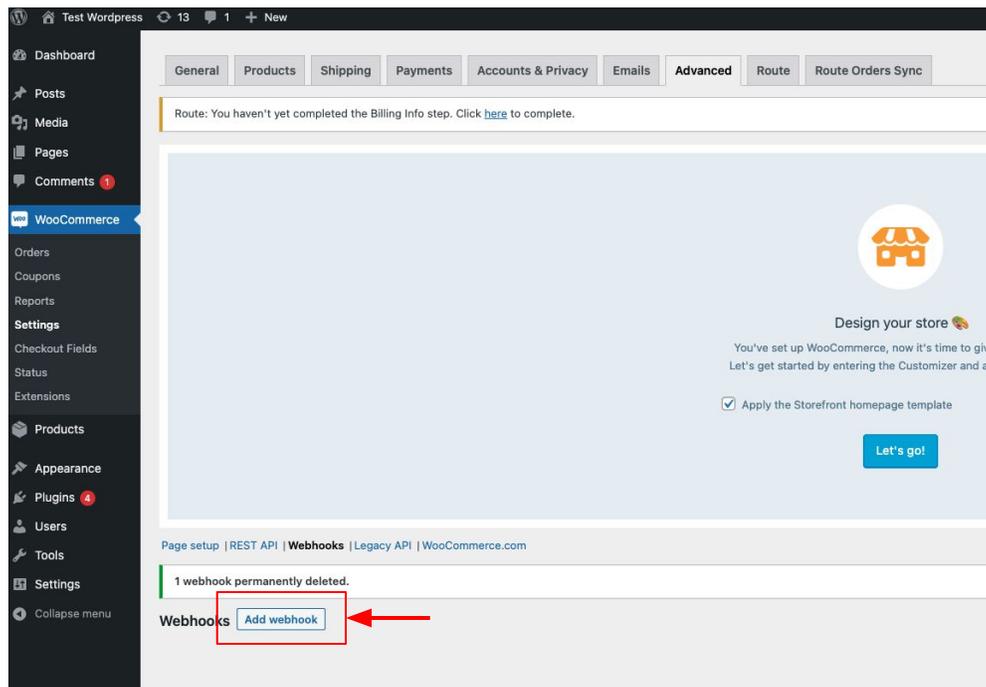
Delete Existing Webhooks

8. At this point, you should only see one of the two Route webhooks in the "Webhooks" page. Scroll over the "RouteApp Order Upsert" webhook and delete the webhook by clicking "Delete permanently".

Create Webhooks

9. At this point, you should no longer see any webhooks associated with Route. Create a new webhook by clicking on "Add webhook"
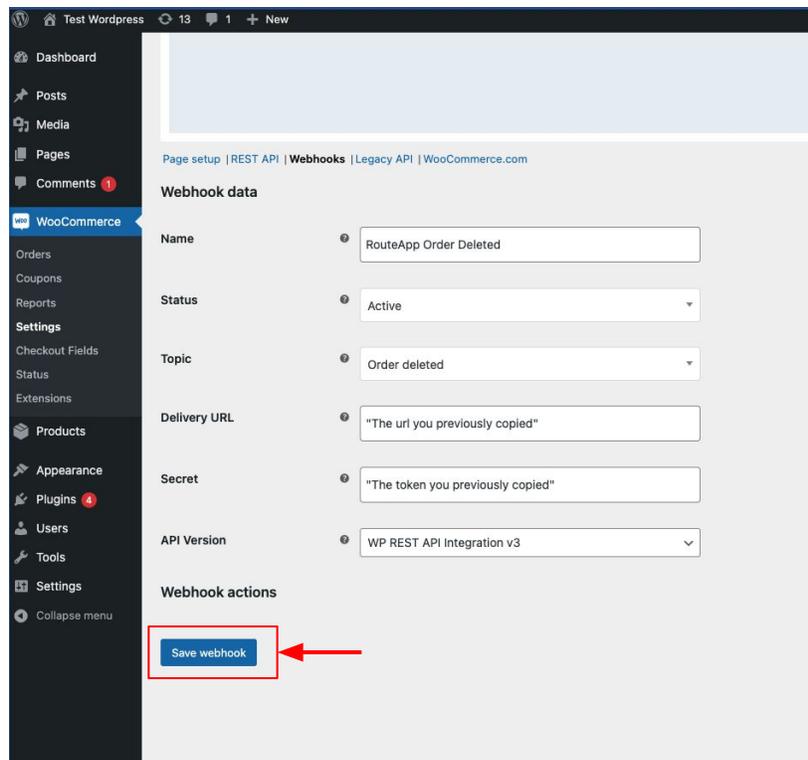
Create Webhooks

10.   Create a webhook named "RouteApp Order Deleted" with the following contents for each of the fields:

- **Name:** RouteApp Order Deleted
- **Status:** Active
- **Topic:** Order deleted
- **Delivery URL:** The url copied and pasted from the webhook before deleting
- **Secret:** The token you copied and pasted from the webhook before deleting
- **API Version:** WP Rest API Integration V3

11.   Click "Save webhook"

Create Webhooks

12.   Create a webhook named "RouteApp Order Upsert" with the following contents for each of the fields:

- **Name:** RouteApp Order Upsert
- **Status:** Active
- **Topic:** Order updated
- **Delivery URL:** The url copied and pasted from the webhook before deleting
- **Secret:** The token you copied and pasted from the webhook before deleting
- **API Version:** WP Rest API Integration V3

13.   Click "Save webhook"